



Hearing assessments

Latest Technology

All Brands

Hearing aids & repairs

Counselling related to
hearing impairment
and tinnitus

Noise plugs

Swimming plugs

Musician plugs

FM/infra red systems

Hearing aid
Batteries

Trading hours:

Mon-Thurs

9:00am-5:30 pm

Friday:

9:00am-4:30pm

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Dear Readers,

Welcome to the Autumn edition of our newsletter. We produce this newsletter on a quarterly basis to keep our customers updated on what is happening within Falls of Sound and the hearing industry. It touches upon news that might be of interest to you and is designed to give clients a broad view of what is new and exciting and it touches on various aspects of the industry in an informal and sometimes humorous way.

At present, we are conducting trials of the new crossover 'Fuse' hearing aids which are a very recent release and there is an open invitation to anyone interested in test-driving these aids to contact us for a no-obligation trial.

Some in-house news....Katia's fledglings are growing up at an amazing pace. Many of our clients have asked after them, so we thought we would update you with a photo of Bo, who is already 3½ and Kian who is 1½.

Cynthia, Natalie & Katia.



Latest Technology:

HEARING AIDS WITH A DIFFERENCE

PHONAK—Audéo MINI: Receiver in the canal hearing aid. This futuristic and stylish design is ultra-small whilst being fully automatic and technologically advanced with CORE Performance features to suit those with mild to severe hearing losses. The Audéo MINI is available in three levels with the flexibility of standard or power receivers and a range of dome and tip options.



UNITRON—FUSE: In the ear hearing aid. Fuse is a seriously small hearing aid inside the ear and can barely be seen or felt. It is light and comfortable to wear. It's unique design features openings that allows free air flow, alleviating the blocked up feeling of having a plug in your ear. Fuse is fully automatic with impeccable speech clarity and background noise control. It comes in a choice of different technology levels to suit all budgets.



Interested in these aids?

Why not come in and trial them
during Autumn.

Call us on 3378-5999

TIP: Using the telephone when wearing hearing aids:

With behind-the-ear hearing aids, the phone earpiece should be held higher towards the top of the ear where the aid's microphone is. For an in-the-ear aid or in-the-canal aid, sometimes you get whistling (feedback) whilst using the phone. A small foam pad, about 8mm thick (available at Falls of Sound) may be placed between the earpiece and the ear to reduce this feedback or, alternatively, you can hold the phone slightly away from the hearing aid.

Hearing aids fitted with a telecoil (T-switch): When the telecoil is activated or manually switched to the T position (in older models) the aid responds to the electro-magnetic induction coil built into phones with this function. The aid's microphone switches off so background noise is not picked up which enables you to hear a clear incoming signal. Move the earpiece of the phone until you find a good position to receive the best signal. Most phones for home use now have an inbuilt induction coil but not all phones have this function so you should enquire before making a purchase. When buying a cordless phone, ask for one with a coil or for a hearing aid compatible phone. For more volume, a volume control phone is advantageous.

For profound hearing impaired people:

A TTY (Telephone Typewriter) used in a standard phone socket provides access to other subscribers with similar equipment. Please contact us for any further information or contact **Telstra** on 1800 068 424 or visit their website at <http://www.telstra.com.au/disability>

The **National Relay Service** provides a good service by using specially trained staff to train you to make calls. Contact the Helpdesk on 1800 555 660 or go to www.relayservice.com.au or via email at helpdesk@relayservice.com.au



Mrs Jones receiving her prize of
2 Gold Class Movie tickets.

BATTERY COMPETITION:

3224 batteries in the jar

Thanks to all those who participated.

Congratulations to our Winner

Mrs. G. Jones

Remember to join our

V.I.P. Battery Club

(no joining fee)

Only \$3.00 per pack of 6



EAR WAX REMOVAL DROPS

Hearing aid wearers may notice a build up of ear wax, which is also known as cerumen, in their ears. Ear wax can build up behind hearing aids and may need to be removed more often.

It is imperative that hearing aid wearers keep their ears free of wax in order for their hearing aids to offer them the best hearing possible. Sound is unable to travel through clogged tubing or receivers.



For clients who have no holes in their ear drums, ear wax softening drops can be introduced into the ear canal. The drops usually helps the wax to come out and if it doesn't, it facilitates removal by syringing. Once the cerumen has been softened, it may be removed from the ear canal by irrigation. Ear syringing can be done by pulling the external ear up and back, and aiming the nozzle of the syringe slightly upwards and backwards so that the water flows as a cascade along the roof of the canal. This procedure can be done at home in the shower using an ear irrigation syringe. After the wax is removed, the ear can be dried by tipping the head and gently pulling the ear upwards to straighten the ear canal. Your GP can offer great syringing techniques or you can visit an ear, nose and throat specialist. If you try to clean your ears yourself using earbuds, you risk pushing the wax in more deeply, impacting the wax in your ears.

IMPORTANT: For all clients wanting to have their hearing tested, it is always advisable to make sure that your ears are not impacted with wax as the audiologist will not be able to complete the hearing check.

We stock: HAL-HEN Ear Wax Removal System at a cost of only **\$18.00** and the Wax Removal Refills for only