



Important reasons to keep the ears dry!

Your ear canal is dark and warm, it can easily become infected with bacteria and fungi. If you swim or shower a lot, too much water can get into your ears. Water removes the protective ear wax in your ear canal enabling the germs and fungi to grow. When an infection appears in the ear canal, it is called otitis externa also known as swimmer's ears. Symptoms of pain, itching, drainage, fullness and air conduction deafness are common. Swimming plugs help to keep the ears dry so as to maintain the necessary ear wax in the ear thus preventing unwanted infections. Swimming plugs are available off the shelf or can be custom made from soft silicon material.

Katia



Doc's Proplugs are in stock at Falls of Sound and can be fitted immediately



Custom made swimming plugs are available in a multitude of colours

Charge!

Listen !

Enjoy!

Festive Season Special

- ✘ 2 Fully Automatic hearing aids
- ✘ Recharger with drying facility included.
- ✘ Noise reduction technology
- ✘ Aqua Protect
- ✘ Feedback cancellation
- ✘ Great comfort
- ✘ Lots of various colors
- ✘ 5 year maintenance plan
- ✘ Remote control optional

**\$2945 for 2
 hearing aids
 including
 charger***



* conditions apply. Further discounts available to pension concession card holders.

Festive Season Closure

The Office will be closed from Thursday 23rd December 2010 until Tues. 4th of January 2011 inclusive.

Wishing you all a Merry Christmas and a restful holiday.



Winner competition Spring 2010:
Mr. E. Richards, Kenmore

Mystery Picture:

Thanks to all those that participated!
The correct answer to the Spring 2010 competition:
Cochlear hair cells
Can you guess our new mystery close up picture?
Win a \$150,00 AUD Indooroopilly Shopping Gift Voucher.

Send your answer to info@fallsosound.com.au
or call 07 3378 5999.



New Clinician Sanja Trifkovic joins "Falls of Sound"

I have worked in the hearing industry since 1999. Over the years, as I learned more about it, I wanted to know more... so I completed an Audiometric Assessment and Diploma in Hearing Device Prescription and Evaluation and become member of Australian College of Audiology. Interacting and communicating with people is a pleasure and being able to help people to improve their hearing, knowing that this will have a positive impact on their life gives me great satisfaction.

I have two children. My daughter is 12 and my son is 6 years old. Next year my son starts his first year at primary school and my daughter will be entering a local High school.

I am delighted to be part of the Falls of Sound team, as they provide excellence in customer care and they are committed to ensure client satisfaction.

To see the smile of a person who has long been denied the gift of hearing is really rewarding.



Sanja

A must to have this summer!

- Recognizing moisture problems** Droplets in the tubing of BTE instruments are visible but **most problems are caused by moisture molecules which are not usually visible**. If you can't see the moisture, you will likely be aware of it because your hearing aids will not sound as good. There could be distortion, intermittent failures or faulty switches as the moisture soaks into speakers and microphones. Corrosion of the metal contacts and electronic parts causes blockages of the air vents and tubing and can even interfere with the battery efficiency. Moisture is suspected when obvious causes such as weak batteries have been eliminated.
- How does the moisture get there? The humidity level in a typical ear canal is high**. Perspiration introduces even more moisture into the ear canal. **Temperature changes cause condensation**, not to mention the **accidental dunk** in the shower, pool, or washing machine.

Why is water vapor attracted to your hearing aids? Simply put, warm air can hold more moisture than cold air. It's the same principle that causes your bathroom mirror to fog up during a hot shower. The hot shower introduces water vapor to the air, but the cool air can't hold all the moisture, so it's looking for a place to land. That's when it "condenses" onto surfaces. It's landing everywhere, but it's just more noticeable on the mirror. As you experience different levels of activity and are in different ambient temperatures, condensation keeps taking place as the warm air meets cool air e.g. entering an air-conditioned building on a warm or humid day. Hearing aids have such tiny openings and **once the moisture gets inside, it takes special measures to draw the moisture back out**. That's where **Drying Kits** comes in.

- How to Get Rid of it. Several options are available** to effectively remove microscopic molecules of moisture from your hearing aid:

- Dry 'n Store devices Zephyr and Global.
- Drying capsules in a drying beaker.
- Recharger with built-in dryer mechanism (Free with selected hearing devices).
- Dri-Aid with possibility to reactivate drying pellets.



Dry & Store



Drying capsules



Dry beaker