



## Services at Falls of Sound:

- Hearing assessments
- Hearing aids
- Counselling related to hearing impairment and tinnitus
- Noise-, Swimming- and Musicians earplugs
- Assistive listening devices

## Trading hours:

### Weekdays:

8:30am - 5:00 pm

### Thursdays:

8:30am - 7:00 p

## Inside this Letter

Our mission

Open day

Cleaning products

Our expert TEAM

Suite 21, Level 5, Office Tower

Indooroopilly Shopping Centre

318 Moggill Road Indooroopilly

Ph: 3378 5999

Email: [info@fallsound.com.au](mailto:info@fallsound.com.au)

## Our mission

At Falls of Sound Hearing Services we are dedicated to providing you with the best service available today. Not only offering a complete range of constantly evolving hearing aids our aim is to guide you through the maze of information. This means we are here for you from the day you come in for a hearing test until you are totally happy with your hearing. Finally we want you to know that if you have any questions no matter how small please call or

## OPEN DAY 9th & 18th of June

We are very pleased to announce the launch of a new award winning exciting hearing product, **SAVIA**.

A hearing computer that will bring back effortless hearing!

People who have been suffering to understand a clear conversation in noisy environments will be relieved. The digital SurroundZoom in SAVIA continuously scans the environment for disturbing noise sources and immediately suppresses them.

This new hearing aid can be tried on the spot and people are invited to challenge and enjoy the lively Indooroopilly shopping centre.



Tell your friends, family or colleagues about this opportunity to "test drive" our new range of hearing aids and receive a FREE gift from us.

**Savia** by Phonak

**When Thursday June 9 & Saturday June 18 2005**

Please use our contact details to make a booking

Appointments are necessary

## Cleaning products

### Useful cleaning tips and things you need to know.

Clean your hearing aids every day. Wipe them with a soft, dry cloth or tissue. Always check the opening of the earmoulds to be sure it is not clogged with earwax. A clogged opening will prevent sound from reaching your ear. We also recommend washing your earmoulds once per week.



Your hearing aid may sound weak, this could be the result of a blocked ear wax filter. You can replace the filter or come into Falls Of Sound and we will replace it for you.

**Note:** In-the-Ear hearing instruments are particularly susceptible to damage caused by ear wax, moisture or dirt. This is because the electronics are integrated into the earmoulds we call "shell".

Would you like to learn more about general care and how to clean your hearing aids? Why not, contact Daneile and she will be happy to assist you. In fact Daneile is organizing a hearing aid "cleaning day" where she will demonstrate how and what to use to maintain those battery powered jewels. Call Daneile on 3378 5999 or email [info@fallsofsound.com.au](mailto:info@fallsofsound.com.au) for more information.



**CleanLine Cleansing Kit for Behind-the-Ear hearing instruments**



**CleanLine Care Kit for In-the-Ear hearing instruments**



**Grace, Katia and Daneile**

### In our next issue

The results of your response to this newsletter.

More activities at Falls of Sound.

Handy tips about Batteries.

And more.

We hope you enjoy our effort to provide you with information about our industry. We greatly appreciate your decision to give us your business and be part of our community. If you have any feedback or comments that you would like to share, please feel free to contact us using our details over the page. Thank you.