



Dear readers,

During our special day on FM, lots of information was shared in the clinic. We had lots of laughs, people enjoyed trying the systems out in the shopping centre. Thank you all for those interesting trials! . Loops systems and infra red devices, how do they work and where can you find them? All this is explained below. Let's have a good spring clean of our hearing aids, so check the tips and specials on cleaning and how to keep your hearing aids moisture free.

Katia Peeters

Assistive Listening devices (ALD)

An ALD can help in delivering clear sound at adequate listening levels to people with a hearing loss who are affected by distance from the source (eg speaker or television), background noise and reverberation (echo). In the previous newsletter we discussed FM listening systems in detail. Loop systems and infra red devices are other wireless ALD's. The list enclosed shows you all the places where ALD's have been installed.

Loop systems transmit directly to hearing aids with telecoils (T-coils), so hearing aids might also serve as wireless loudspeakers, delivering clear, sharp, customized, sound right from inside their ears. This can be achieved in communities where churches, auditoriums, drive-up business windows and home TV rooms all broadcast their sound directly through these in-the-ear loudspeakers. Thanks to the refinement of "induction loop" systems Loop system can be installed in your living area or meeting area. If you like more information on telecoils and loop systems, please contact us. We can you further information about installing loop systems and cost involved.



An **Infra-red Listening System** utilises infra-red light waves to transmit the sound signal from a public address system or other sound source like television directly to the personal receiver used by the listener. The areas served range from small meeting rooms to large cinemas and auditoriums.

Cordless TV stethoset headphones ensure that you can enjoy TV and music in optimum sound quality without disturbing others. You simply adjust your individual volume directly at the headphones and the TV can be on at any volume - or even without sound at all. And even if you wear a hearing aid and often have problems with the TV volume, receivers especially for use with hearing aids transmit the sound directly into your hearing aid.



Assistive Listening devices, where are they installed?

Please check the enclosed. If you know of any other places where ALD's are installed, let us know so we can add onto the list.

This logo incorporates the universal symbol for hearing assistance. When placed at entrances, the sign informs people that the venue is looped or other ALD's are installed.



Hearing assessments
Hearing aids & repairs
Counselling related to
hearing impairment
and tinnitus
Noise plugs
Swimming plugs
Musician plugs
FM/infra red systems
Loop systems

Trading hours:

Mon-Thurs

9:00am-5:30 pm

Friday: 9:00am-4:30 pm

by appointment only

Thursdays after

5.30 pm and

Saturday

Suite 21, Level 5,

Office Tower

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Centre

318 Moggill Road

Indooroopilly

Ph: 3378 5999

Email:

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www.fallsofsound.com.au

New technology: Audéo from Phonak

Audéo, your Personal Communication Assistant is a breakthrough for living life to the fullest – The great design sits snugly behind your ear and provides fantastic directional hearing! Audeo is a perfect balance of state-of-the-art technology and cutting-edge design. Stylish, discreet and packed with leading technology, Audéo offers a new generation of clients the performance they demand in a look they will embrace. For more information visit : www.audeoworld.com

Would you like to trial one? Give us a call on 3378 599.



Cleaning Tips

After use, hearing aids and earmolds should be properly cleaned and disinfected, and then stored in an appropriate case for later use. Try to clean your earmolds/shell/domes every time you remove them out of your ears. Wipe them with a soft, dry cloth (or tissue). Always check the opening of the ear mold/ ear shell/dome to be sure it is not clogged with earwax. A clogged opening will prevent sound from reaching your ear.

Simply wiping the hearing aid with a cloth or tissue is not enough to get rid of the bacteria or germs. Disinfect the hearing aid or earmold surface with a disinfectant tissue (towelette) or spray "Cleanaid" on a tissue with which you can wipe the earmold or shell.

Special in cleaning products.

Clean-Aid Cleaner and deodorizer keeps hearing aids and earmolds clean and smelling fresh. Small, compact is ideal for carrying in pocket or purse. Ideal for all types of hearing aids. Keeps your instrument fresh and free of germs and debris. \$8.5



Itchy Ears

If your ears are clean and healthy, and yet they itch, Our **Eargene**, a cooling, soothing lotion contains a lot of glycerin, as well as cooling menthol, could be the solution. It should only be used at night, after you have removed your hearing aids. Sometimes itching is due to dryness of the skin. Baby oil is a good all around choice for keeping ears lubricated. A few drops in the ear canal at bedtime will lubricate the skin and increase the tissue's natural capacity to repel water. It is also ultra-safe. Chemically, glycerin belongs to the alcohol family, and is one of the few chemicals that skin tissue can absorb, assimilate, and metabolize. You'll find glycerin in many hand lotions, but be careful of the perfumes. We also carry **Otoease**, a pure glycerin product in a convenient dropper bottle.



Hot weather, humidity and hearing aids.

Summer heat, humidity and air conditioning can cause problems with hearing aids. Moisture collects in tubing, corrosion forms on contact points and ears may produce more wax. Daily checking and cleaning by you is a must. You can control moisture in several ways. If you perspire heavily, remove your aids mid-day. Wipe off the aids and the battery and blot the moisture from behind and/or inside your ear. Don't keep hearing aids in the steamy bathroom. Use an drying kit every night

